

David Coleman

and Company

Leasehold Property Management

Financial Ombudsman Service Disclosure

We pride ourselves on the services we provide to our clients and we hope that you do not have cause to complain. In the unlikely event that you are not satisfied about something we have or haven't done, we have a set procedure to follow. Please contact our office for details.

Some clients are able to take unresolved complaints to the Financial Ombudsman Service (FOS). You can contact FOS using the various methods below and we have provided a brief guide to their service <http://www.financial-ombudsman.org.uk/publications/consumer-leaflet.htm> and a link to their website [here](#).

By phone Monday to Friday – 8am to 8pm and Saturday – 9am to 1pm
0800 023 4 567 (calls to this number are now free on mobile phones and landlines)
0300 123 9 123 (calls to this number cost no more than calls to 01 and 02 numbers)
or from abroad on +44 20 7964 0500

By post

The Financial Ombudsman Service
Exchange Tower
London
E14 9SR

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First Floor Rear,
1882 Pershore Road,
Kings Norton,
Birmingham, B30 3AS

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David Coleman Limited is a company registered in England and Wales No. 10103513.
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David Coleman and Company is the trading name of David Coleman Limited

